



**Easy
Read**



How care and support could be better in the future



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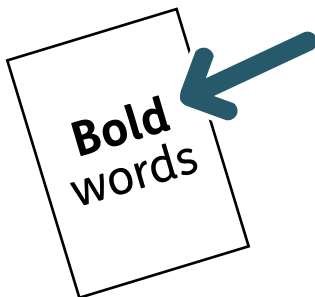
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In this Easy Read document, hard words are in **bold**. We explain what these words mean in the sentence after we have used them.



Some words are [blue and underlined](#).

These are links that will go to another website which has more information.

Introduction



The Archbishops of Canterbury and York have set up a group of people to think about how care services could be better.

The group is called the Commission on Reimagining Care.



We wanted to know what different people thought care services should be like.



We worked for more than a year.



We spoke to people who use care services and those who provide care and support.



This is a report about what we found out and what needs to happen to make care better.

What we want



We want:

- Care and support services to help people live their lives the way they would like.



- Everybody to be able to access good care and support services.



- Everybody to be welcomed and included in their local area.



- People who use care and support services to be trusted to know what is best for them.



What we found from our work has helped us to come up with some ways to achieve something better.

What we found out



From what we learned through our work we found out that:

- Sometimes others can think negatively about people who need care and support.



- The different roles people have in providing care and support are confusing.



- Care and support can be confusing and difficult for people to get what they need.

Our recommendations



Recommendations are ideas suggested by someone that will help fix a problem or issue.



From what we found out we have come up with some recommendations on how care services could be better.

1. Changing how people think



We want people to see care and support as something important and that matters to everyone.



We think this could happen by having a big, long-term **campaign** focused on changing people's minds.

A **campaign** is a plan of things to do over time, to try and change something.

2. Changing roles and what people do



It should be clearer what everybody involved in care services needs to be doing.



We think there should be a **National Care Covenant**.

The **National Care Covenant** would be an agreement that sets out the roles of everybody involved in care services.



It would include:

- Local people and councils providing more support for people who use care services.



For example, councils should spend more money on making sure public transport, housing and other services meet everyone's needs.



- A new plan for unpaid carers to get more support.



- The Government making sure everyone can access care and support when they need it.



- Encouraging everybody to take part in caring for others in their local area.

3. Changing the care and support system



There needs to be a completely new and different care and support system.

A new care and support system would include:



- Simpler care **assessments**.

An **assessment** is when you meet with a health professional or social worker to work out what care or support you need.



- Deciding how much money someone gets for their care and support by looking at what kind of disability they have.



- People managing the money they get for care and support themselves, or choosing who will manage it for them.



- Building more houses that are suitable for people with different needs.



- A new plan for paid carers to improve their work life.

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